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To Whom It May Concern:

I am writing this letter to relate my experience with Lee Younkman and Creative Web Designing, Inc. I will begin by describing my first web-page ordeal as compared to the service provided by Mr. Younkman.

A little over a year ago my yellow page representative from our local phonebook sold me on the idea that having a web-page through their company would be the greatest thing since sliced bread. I designed the page myself, took my own pictures and mailed it all to their "designers" somewhere in Texas.

Once the page was up it looked fine, but there it sat for family and friends to look at. The page was not submitted to any search engines except for their yellow pages section which nobody ever looks at. On top of this, the email was a hassle to access, you only got one email account, there were misspellings on different searches and even an incorrect email address on one search. I paid well over \$1,000 for one year of "service" and did not get one single email from this page. I met Mr. Younkman about 9 months into my contract and immediately switched to his service, even though I was locked into a 12 month contract with the phonebook.

Mr. Younkman actually came out to my place of business and showed me what he could do for my company. He redesigned my webpage, submitted it to numerous search engines, and set up email boxes for EVERY employee in my company. He calls me periodically to see if I am happy with the page and immediately makes any changes that I may wish. The best thing is that when I do a search on the Internet, my page actually comes up as one of the results.

I highly recommend Mr. Younkman's services to any business in interested increasing their exposure and bringing their business into the 21st Century.

Very truly yours,

Michael B. McCrea, CPA

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